

SRS Firware update and Debrand manual

Version 1.2 - 9 March 2010

Samsung Remote Server - *Think, Save \$, Unlock*

Samsung Debrand / Firmware update manual

Debranding is removing of Telecom provider logos, pictures and other branding inside the software from your mobile phone. This makes the phone faster, more efficient and gives you extra storage space. In some rare cases it even gives you more functionality on the phone.

Updating the firmware (which happens together with the debranding) has as advantages that it fixes bugs in the phone's software and makes the phone generally better (as in better battery lifetime, better reception etc.) and also sometimes adds functionality.

Attention: Make sure battery is fully charged!

Difficulty rating: Easy

Estimated time: 5 - 10 minutes

Important note

With every SRS account you get 3 unlock credits (= unlock 1 Samsung / LG phone) and 6 download credits (= 6 downloads). So you can unlock and debrand your phone (or even different phones). When you have used the 6 download credits you need to buy a new SRS account to download more. You don't need to download manuals / SRS packages from the support server they are available on this website [at our download page](#) without costing you credits. Also do not just 'open' file but save them to your computer. Every file you open is also a download credit!

You need:

- Fully charged battery (very important!)
- Internet connection (to download update / debrand package)
- SRS software
- Original Samsung usb data cable (often comes with the phone, if not buy it at any mobile phone store / webshop)
- A SRS server login (get it at; <http://www.samsungdebrand.com/debrandsamsung.php>)

Preparations (do this first):

- Uninstall 'Samsung PC studio' software and 'Microsoft Active Sync' and any 3G / UMTS Modem software from your computer
- Disable BlueTooth on your phone
- Disable KEYPAD AUTO LOCK on your phone
- Put the original working simcard inside the phone (if you don't have the original

simcard OR if your phone is in 'phone freeze' don't put any simcard in the phone)

- Download the latest SRS client installer <http://www.unlocksamsungonline.com/files/srs-setup.exe>
- Double click the file and run the installer
- **Acces the SRS Support server client:** 'Start' -> 'Programs' -> 'Simlock Remote Client' -> 'SRS Samsung Remote Unlock Client' - Login using your SRS login -> Click 'Go Support'
- Important: do NOT use a Download Manager to download files from our support servers, it will use up all your credits and probably still fail with one download.
- Go to 'Samsung Firmwares' folder, scroll down and download the 'MultiLoader software'
- Important: Go to 'Instructions' folder in on the SRS support server and download 'Firmware-Language-Info.txt' this file contains ALL necessary information on which firmware package to download (branding, language etc)
- Go to 'Samsung Firmwares' and download the firmware update package for your Samsung model extract it to your c drive somewhere you can remember easily. In some folders (There is a folder for every supported model) there are multiple files, the exact information about what each file means is found in the file you have downloaded in previous step!

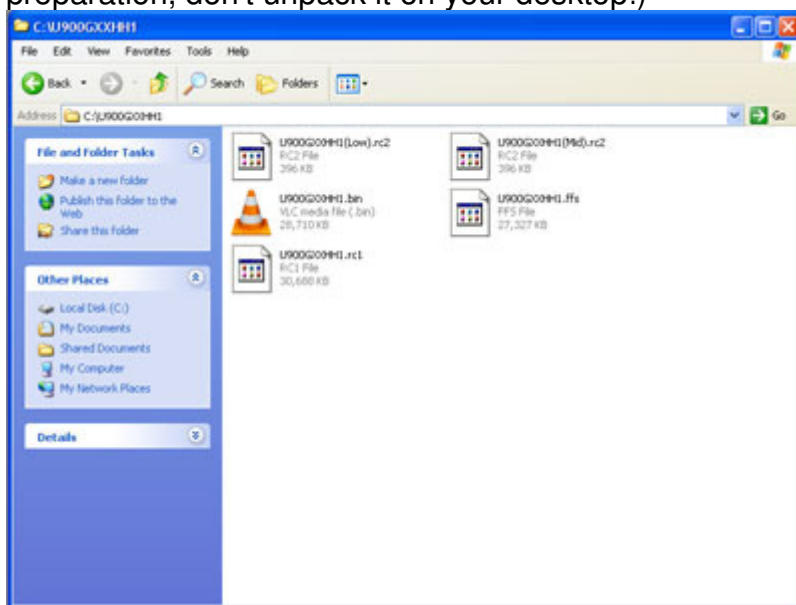
Do NOT close the software while downloading and always save the files to your computer, if the download stops or you just open the file you will loose a credit!

*IMPORTANT: if your phone is a special version like G800L or F480T so with a extra letter (except for the 'v' which is Vodafone) and there is NOT a specific firmware for that model contact us FIRST before doing anything!

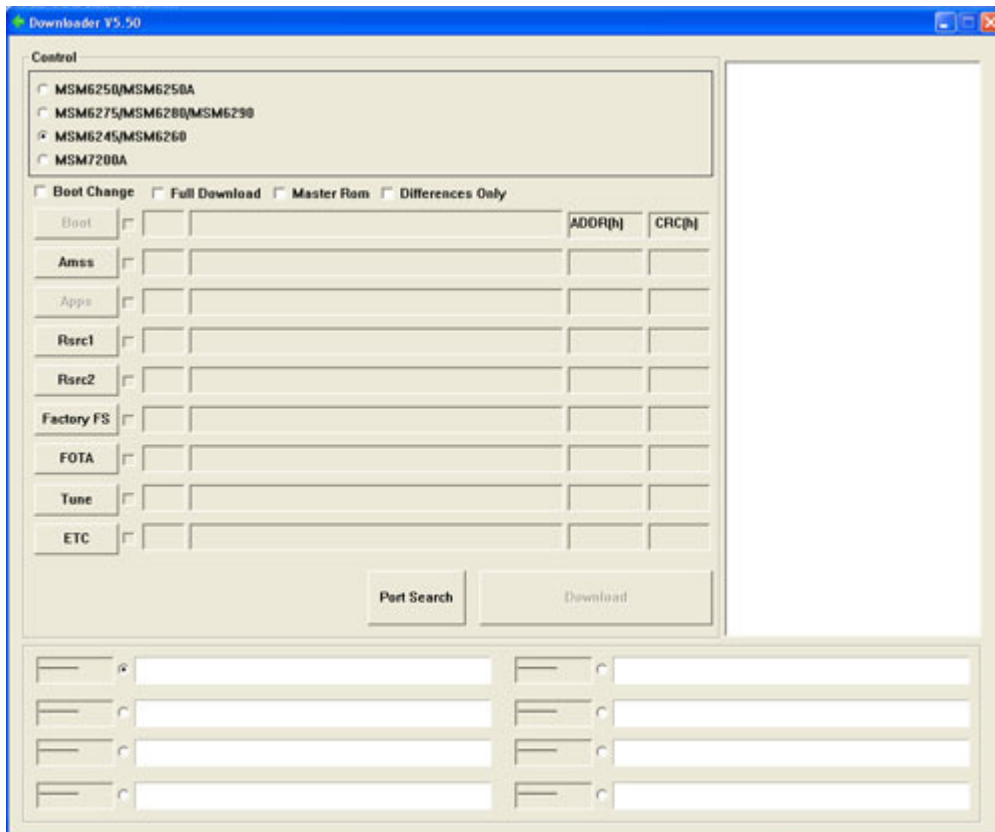
** If there is no update package for your model, your model is NOT supported for debranding.

Debranding / updating firmware (Using Samsung U900 as example)

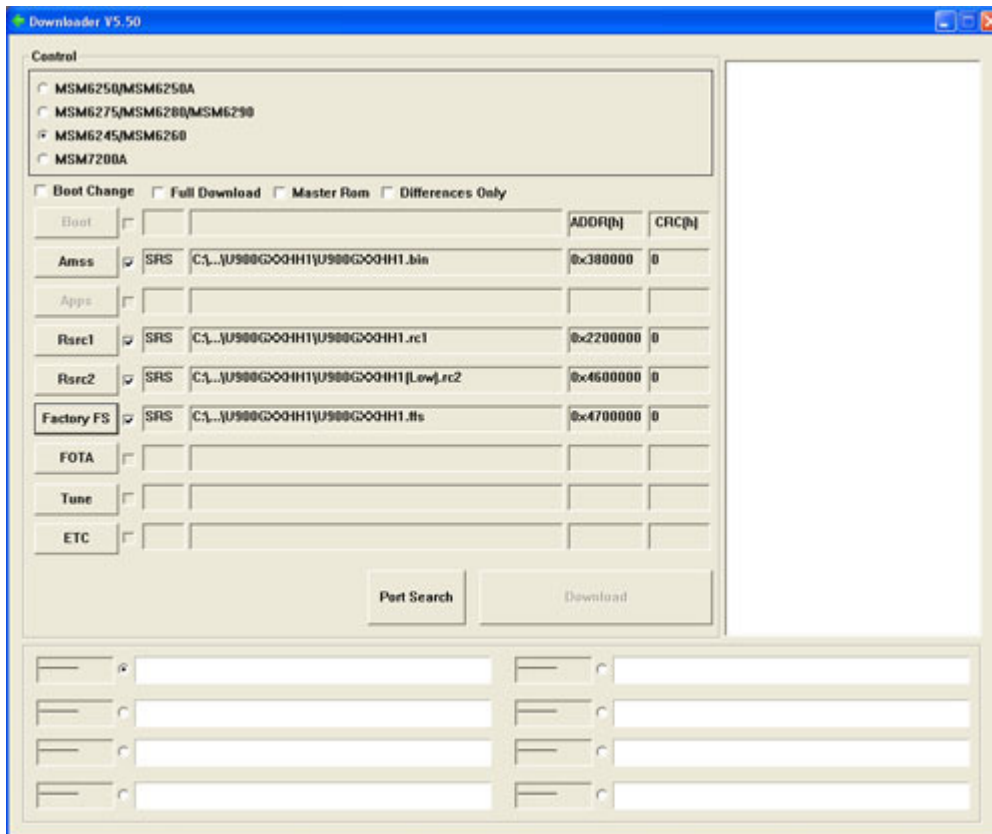
1. Unpack the firmware package to a new folder. (The file you downloaded with the preparation, don't unpack it on your desktop!)



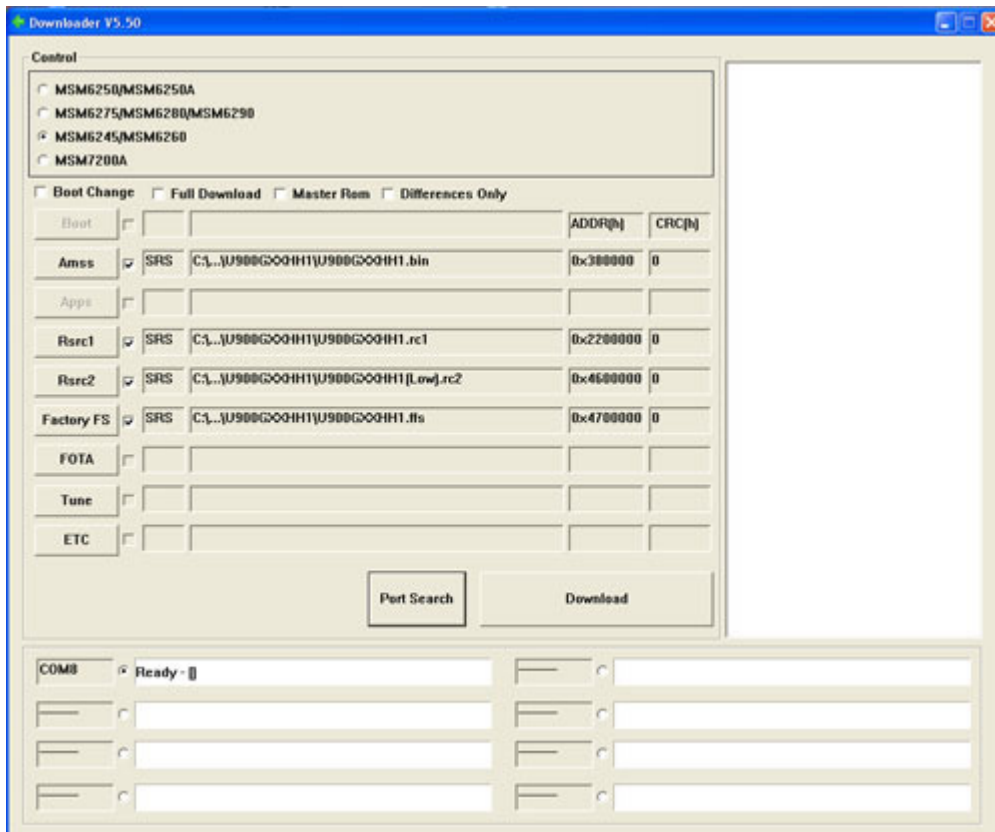
2. Start the MultiLoader software
3. You will see the next screen:



4. IMPORTANT; if the Multiloader software already has filled in values remove these and manually select the needed files as instructed in following steps
 5. IMPORTANT-2; Do NOT flash the bootloader unless instructed otherwise by SRS support
 6. Click on 'AMS' and select the .bin file (that is the only file you can select in the folder where you unpacked the firmware pack in our example; U900GXXHH1.bin)
 7. Click on Rsrc1 and select the .rc1 file (in our example; U900GXXHH1.rc1)
 8. Click on Rsrc2 and select the -Low- .rc2 file (in our example; U900GXXHH1(Low).rc2)
 9. Click on Factory FS and select the .ffs file (in our example; U900GXXHH1.ffs)
- Your screen will look something like this:



10. Make sure all the selected parts are ticked. You can ignore the top selection (MSM...) and the line with 'Boot change', 'Full download' etc, do NOT change this. And ignore all other firmware part buttons.
11. Turn off your phone
12. Press the '9' on your phone keyboard and at the same time the on/off button. The phone will now go into download mode. You will see a black screen with the word 'DOWNLOAD' in it**.
 - *For the F700(v) use the 'FN' button instead of the '9'.
 - *For Touch screen models use 'Camera hot key' + 'Volume Down Key' + 'power ON' (while phone is off)
- ** the screen color can differ and the word 'Download' might not always be visible
13. Connect the phone with your computer, computer will say new hardware found and search for the drivers. Just wait a couple seconds until Windows finds everything and it says that the new device is correctly installed and ready for use.
14. The phone will directly be detected by the software on a com port
15. Click on 'Port Search', the software should now say 'Ready'



16. Now press the button 'Download'
17. The firmware update process has now started. The process takes about 5 - 7 minutes. Please don't touch anything at this moment.
18. The phone will now restart itself and you will see a blue screen with:
Welcome to Samsung mobile
Initialising filesystems
Wait 10 seconds.
19. The phone will restart again
20. **Close Multiloader and remove the cable from the phone**
21. Your unlock credits will NOT be deducted when doing this. You can still unlock / repair a phone (same phone or another phone)